



पावर फाइनेंस कॉर्पोरेशन लिमिटेड  
POWER FINANCE CORPORATION LTD.

(भारत सरकार का उपक्रम)

(A Govt. of India Undertaking)

(आई.एस.ओ. 9001:2015 प्रमाणित)

(ISO 9001:2015 Certified)

Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: ५१३५)

To,  
The CEO and Managing Director  
NDPL  
NDPL House, Hudson Lines  
Kingsway Camp,  
Delhi - 110009

Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.

Sir,

As you are aware that Department of Telecommunications had allocated a short code number (category 1), 1912 to all States and Union territories to address complaints regarding electricity. Though 1912 has been successfully implemented in a number of Power Utilities/Discoms across the Country, but still, there are a few Discoms which are facing various issues with regard to the implementation of 1912, as detailed below:

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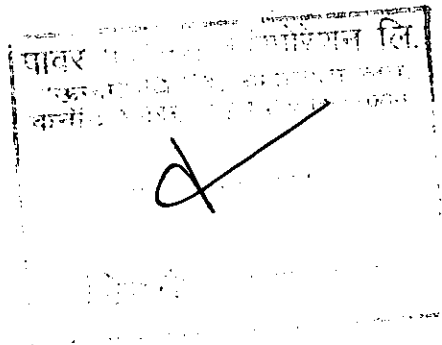
In order to review the implementation of the 'Short Code for Electricity complaints', 1912 in all the Discoms and resolve the associated issues, a meeting will be held on 10.07.2017 at 12.30 PM under the Chairmanship of Joint Secretary (Distribution) in Conference hall, 2nd floor, Shram Shakti Bhawan, Rafi Marg, New Delhi.

You are requested to kindly make it convenient to attend the meeting.  
Thanking you.

Yours faithfully,

*A. Saxena*

(Avkash Saxena)  
ED (IPDS)





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(ISO 9001:2015 Certified)

Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 49341

To,  
The Chairman,  
BSES Rajdhani Power Limited &  
BSES Yamuna Power Limited  
BSES Bhawan, Nehru Place,  
New Delhi-110019

**Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.**

Sir,

As you are aware that Department of Telecommunications had allocated a short code number (category 1), 1912 to all States and Union territories to address complaints regarding electricity. Though 1912 has been successfully implemented in a number of Power Utilities/Discoms across the Country, but still, there are a few Discoms which are facing various issues with regard to the implementation of 1912, as detailed below:

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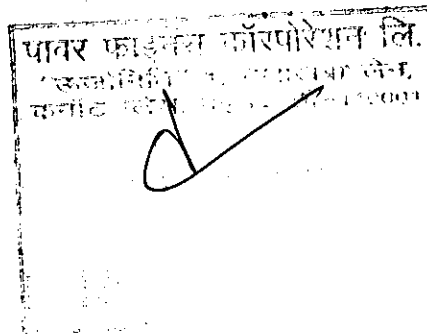
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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 149341

To,  
**Managing Director**  
Ajmer Vidyut Vitran Nigam Ltd.  
Vidyut Bhawan, Panchheel,  
Makarwali Road, Ajmer

**Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.**

Sir,

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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 149341

To,  
**Managing Director,**  
Jodhpur Vidyut Vitran Nigam Ltd.,  
New Power House, Industrial Area  
Jodhpur – 342 003

**Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.**

Sir,

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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 14934

To,  
Chairman cum Managing Director,  
Tripura State Elec Corporation Ltd.  
Vidyut Bhawan, North Banamalipur,  
Agartala-799001. Tripura

**Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.**

Sir,

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(ISO 9001:2015 Certified)

Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 149841

To,  
Secretary (Power),  
Chief Secretariat,  
Govt. of Puducherry  
Goubert Avenue,  
Puducherry-605001

Sub.: Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.

Sir,

As you are aware that Department of Telecommunications had allocated a short code number (category 1), 1912 to all States and Union territories to address complaints regarding electricity. Though 1912 has been successfully implemented in a number of Power Utilities/Discoms across the Country, but still, there are a few Discoms which are facing various issues with regard to the implementation of 1912, as detailed below:

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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: | ११३५ |

To,  
**Chairman & Managing Director**  
Tamil Nadu Generation & Distribution Corporation (TANGEDCO)  
N.P.K.R.R, Maaligai  
800 Electricity Avenue, Anna Salai,  
Chennai – 600 002.

**Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.**

Sir,

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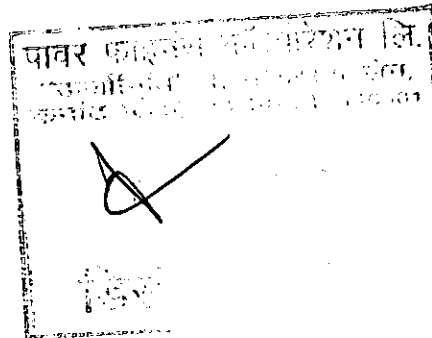
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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 14934

To,  
Chairman and Director,  
Odisha Power Transmission Power Corpn. Ltd.,  
NESCO and SOUTHCO  
Janpath, Bhubaneshwar,  
Odisha-751001

Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.

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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 149341

To,  
Chairman and Director  
Punjab State Power Corporation Limited  
PSEB Head Office,  
The Mall, Patiala-147001.

Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.

Sir,

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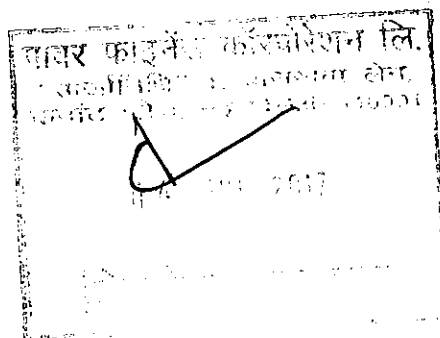
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Date: 4th July, 2017

No.02:10:IPDS:III:Utilities: 14984

To,  
The PCE cum Secretary  
Energy & Power Department  
Govt. of Sikkim,  
Power Secretariat Building, Kazi Road  
Gangtok-737101.

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Sir,

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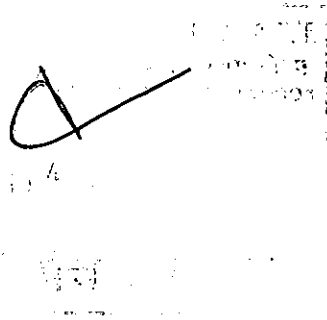
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No.02:10:IPDS:III:Utilities: 14934

Date: 4th July, 2017

To,  
The Chairman,  
Torrent Power  
Torrent Corporate Office  
Samanvay, 600, Tapovan  
Ambawadi, Ahemdabad  
Gujarat – 380015

**Sub. : Meeting for the Review of the Implementation of 'Short Code for Electricity complaints', 1912.**

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